



*Welcome
to the City of
Ashford*

We are so glad that you have chosen Ashford as your home! We believe that you will love the small town feel of our community. We hope that the information provided will be beneficial for many years to come when making Ashford, Alabama your home.

Blake Rosenkoetter, Mayor

Here is some of the information that will be in this packet.

Council	3
City Hall	4
Water Services	5
Trash Pick-up.....	6 - 7
Senior Center.....	8
Police Department	9
Other Services.....	10
Court.....	11
Fire Department	12
Recreation Department.....	13
Civic Organizations	14-15
Rental Information: Depot / Senior Center	16
Schools	17
Local Restaurants	18

Ashford City Council

The Ashford City Council is made up of five (5) Council members and the City Mayor. They meet the first and third Monday night of the month at the Ashford Senior Center located at 409 North County Road 33, Ashford, Alabama 36312, at 6:00 p.m. Listed below are the names of each council member and their phone number. They are here to serve the community. Therefore, if you have any issues / concerns, please do not hesitate to contact them.

Blake Rosenkoetter

City Council - Mayor
Ph. 850-566-8808

Josh Johnson

Councilmember – Place 3
334-791-6875

Gary Gibson

Mayor Pro-Tem
Councilmember – Place 1
Ph. 334-714-0564

Brian McCraney

Councilmember- Place 4
Ph. 334-790-0542

Joel Waller

Councilmember - Place 2
Ph. 334-790-1161

James Smith

Councilmember – Place 5
Ph. 334-790-3227

At the Council meetings the public may speak under Public Comments. Each person that chooses to speak will have 3 minutes to address the council. Should you need longer, you will need to contact the City Clerk and ask to be placed on the agenda. If you have any questions concerning the council meetings, you may contact the City Clerk at 334-899-3366 ext. 3.

Ashford City Hall

525 N. Broadway Street
P.O. Box 428
Ashford, Alabama 36312

The hours for Ashford City Hall are Monday – Friday 8:00 am – 5:00 pm.
(*Disclaimer the lobby closes at 4:30 pm each day and the drive thru window closes at 5 pm
Utilities department hours are Monday – Friday 7:00am to 4:00pm)

City Administration Numbers

Mayor Blake Rosenkoetter	334-899-3366
Water Clerk – Allison Shelley	334-899-3366 x 110
Accounting Clerk – Sharla Pflug	334-899-3366 x 103
City Clerk/Treasurer – Janet Rumley	334-899-3366 x 114
Court Clerk / Magistrate – Susie Fifield	334-899-3366 x 109
Utilities Superintendent- Steven Deese	334-899-4268*
Building Inspector– Steven Deese	334-726-4268*
	*(Emergency ONLY)

Services rendered at City Hall

- Business Licenses
- Building Reviews, Permits, and Inspections
- Notary Services (free of charge)
- Pay Citations
- Water Services (Bills, Separate Water Meters, Procedures for well: permit fee County engineers, etc.)
- Impound Payments
 - Proof of Ownership is required at City Hall
 - Valid ID
- Service Orders (Fees may apply)
 - Extra Trash pick-up
 - Household items
 - Tree limbs
 - Check for leaks, etc.
- Copy of City Ordinances: (fees may apply)
 - Some can be found on our website – cityofashford.com

Additional information can be found at the cityofashford.com

Water Services

Physical Address: 525 N. Broadway Street, Ashford AL 36312

Mailing Address: P.O. Box 428, Ashford, Alabama 36312

Water Clerk: 334-899-3366 x 110

Utilities Superintendent: 334-726-4268

- We bill a full 30-day cycle. (normally from the 18th to the 18th).
- Bills are printed on the last working day of the month and are due on the 15th of each month.
- If the payment is not in the office by 5 pm on the 10th of the month, you will be charged a \$10 late fee.
 - *Should the 10th of the month fall on a Saturday or Sunday, you will have to the end of business on the following Monday to pay without a late charge being applied.
- If the payment is still not received by 5 pm on the 25th of the month, you will be charged a \$100 administrative fee and your services will be turned off. They will remain off until the balance (including late fees) is paid in full. If payment is made on the 26th, it MUST be paid by 3 pm in order to have your water cut on THAT DAY. If after 3 pm, it will be the next day before water will be cut back on.
 - *Should the 25th of the month fall on a Saturday or Sunday, you will have to the end of business on the following Monday to pay without a late charge being applied.

Failure to receive bill does not relinquish responsibility for payment nor does it waive customer of paying bill. The City is not responsible for mail delivery.

You can pay your bill online at <http://www.cityofashford.com/Pay-Online/> or you may ask us for information to have it automatically drafted out of your account.

Payment types accepted at City Hall: Cash, Money Order, Cashier's check, Personal Check, or credit card (A service fee will be applied).

You are allowed two extensions a year (one every six months). To request an extension, you will need to go to City Hall to make the arrangement with the water clerk.

Should your services get turned off for non-payment – this does not terminate your contract. You will be billed the minimum fee each month in addition to late fees. Your contract can only be terminated with the City of Ashford by the ACCOUNT HOLDER (no one else can sign) coming into City Hall and signing the request to terminate. A drivers license is required.

The City does offer a separate water meter for the purpose of irrigation; however, wells are allowed inside the City limits of Ashford for irrigation purposes ONLY. You must have a permit to place a well on your property. Please contact City Hall for more information concerning this.

Additional information can be found at the cityofashford.com

Trash Pick-up

Martin Environmental

Trash pick-up days are Monday and Wednesday.

Martin will only pick up your trash can if it is placed beside the road on your scheduled pick up date and will only pick up trash that is in the Martin roll cart.

Should you have a question concerning why your garbage was not picked up, you may call City Hall, and someone will contact Martin on your behalf.

Check our Facebook page (Ashford City Hall) for any changes in trash pick-up.

Route 1 – Monday

1 st Ave (South)	Barfield Street	Houston Street
2 nd Ave	Breakfast Pond	McArthur St
3 rd Ave (South)	Christmas Ally	McArthur St Ext.
4 th Ave	Clayton Road	Midland Street
5 th Ave (South)	Cosby Road	Midland Street
6 th Ave	Creek Street	Oak Street
7 th Ave	Elmer Road	Old Highway 84
8 th Ave	First Baptist Drive	Ole Taylor Place
9 th Ave (South)	Furnie Jackson Road	Pittman St
10 th Ave	George Cook Dr	Rocky Creek Road
11 th Ave	Grimsley Dr	S. Broadway Street
12 th Ave	Harrison St	Shelley Circle
Alice St	Henry Ashley Dr	Smith St
Ashford Industrial	Henry Bolden Dr	Waterford Way
Ashford Road / Church Street	Highway 84	Whaley Court

Route 2 – Wednesday

1 st Ave (North)	Columbia Rd.	Northwood Dr
3 rd Ave (North)	Crawford	Oakwood Lane
5 th Ave (North)	Crooked Creek Lane	Park St
6 th Ave (North)	Davis St	Pate St
9 th Ave (North)	Hugh St	Pinecrest Dr
Academy Dr	Jules Lane	Pinehurst Dr
Academy Dr	Magnolia Dr	Pineneedle Dr
Adams St	Main St	Southern Grace Trailer Park
Bruner Mill Rd	Marie St	Shallow Creek Park
Bruner St	Mercer Dr	Stonegate Dr
Bruner St Ext.	N. Broadway	Vann Drive

The City of Ashford Utilities Department offer the following pick-up services.

- Bulky Waste Pick Up – to include couches, tables, recliners, refrigerators, stoves, etc.
 - “Junk Runs” are on Wednesday
 - Applicable fees will apply for any debris pick-up beyond normal service.
 - To have items picked up, please call City Hall at 334-899-3366 x 110 and request a work order for a city worker to come to your residence to complete an invoice. You must contact City Hall by 2:00 pm on Tuesday in order for your pick-up to be made the following day. If not, it will be picked up the following week.
 - If there is a charge for your pick-up, you will need to pay with cash or a money order. The city is not allowed to take checks for this service. (a return check fee is greater than the amount of service rendered.)
- Limb/Leaf Pick Up
 - Below are the routes for limb and leaf pick up
 - Monday – South side of Old Highway 84
 - Tuesday – Old Highway 84 to Main Street
 - Wednesday – Main Street to North City Limits Sign
 - Friday – make up day. Any areas we could not service during the week.
 - The limbs and leaves are to be separated into two separate piles.
 - Limbs must be cut into 4-foot sections and placed beside the road
 - Leaf piles may include grass clippings and will need to be placed beside the road.

Should you have any questions concerning this, you may contact City Hall at 334-899-3366 x 110.

Ashford Senior Center

409 North County Road 33
Ashford, Alabama 36312

DIRECTOR - MAYRENE GRANGER
(334) 899-5716

Partially Funded by SARCOA

Our Senior Center is open Monday – Friday, 9:00 a.m. – 1:00 p.m. with lunch provided. If you would like to participate in the activities at the center, you must be at least 60 years of age or have a spouse that is 60 years or older. Children with disabilities that live at home with an eligible senior may also attend the center. Transportation may be provided.

DAILY ACTIVITIES:

Games: Bingo, etc.

WEEKLY ACTIVITIES:

Crochet Classes
Ceramics
etc.

MONTHLY ACTIVITIES:

Wal-Mart Trips
Dollar Tree Trips

AVAILABLE UPON REQUEST:

Pharmacy Trips
Post Office Trips
Hot meals available for homebound eligible seniors

Should you have any questions concerning our center, you may contact our director at 334-899-5716 or City Hall at 334-899-3366.

Ashford Police Department

Chief Malvin Anderson
Secretary –Patty Poole– 334-899-1200
303 Adams Street
Ashford, Alabama 36312

If it is an **EMERGENCY – CALL 911**

Email Address: pd@cityofashford.com

INFORMATION

- Full-time Police Staff
- 24-hour Emergency Dispatch Service – through Houston County 911
- Morning Watch Program for Elderly
- School Crossing Guards
- Request for special events (Fees may apply)

Our officers are a huge asset to our community; however, we are also extremely grateful to have the assistance of Houston County Sheriff's department assisting when needed or called upon.

Some of the items you may retrieve from the police department are...

- Accident reports (There is a \$15.00 fee for accident reports)
- Police Reports

Any request for a Court disposition, will be handled by our City Magistrate. Our City Magistrate can be reached by calling City Hall at 334-899-3366 Ext. 109.

Other Services Rendered

Houston County Probate Office:

The Houston County Probate office has satellite offices for citizens to obtain car tags. The dates for Ashford are the second and third Wednesday of each month.

Hours: 7:00 am – 12:00 pm and 1:00 pm – 5:00 pm

Location: Ashford Depot 312 Midland Street, Ashford, AL 36312

You may find more information concerning other locations by going to <http://houstoncountyprobate.org>

Voting Registration Information

<http://houstoncountyprobate.org> You may find more information here as to where you are registered to vote or where your voting place is located.

New Homes, Businesses or Remodels

The ordinance(s) within the City of Ashford requires that a building permit be obtained for new structures or remodels. You will need to contact our Utilities Superintendent – Steven Deese for more information concerning your project. (Copy of this ordinance can be requested at City Hall – *fee will apply*)

Business Licenses

All businesses within the City of Ashford are required to obtain a business license according to ordinance(s). To obtain a business license, you can visit City Hall and speak with the City Clerk, or you can obtain information by visiting our website @ cityofashford.com – department tab – city clerk and information regarding the purchasing a business license for the City of Ashford. Payment methods accepted are cashier's check, money order, or a business check.

Ashford Municipal Court

Judge J. Farrest Taylor
Prosecutor – Gary Maxwell
Defense Attorney – Wes Bell
Magistrate – Susie Fifield
334-899-3366 x 109
Email: court@cityofashford.com

City Court is held on the first Thursday of each month at the Ashford Train Depot – 312 Midland Street, Ashford, Alabama 36312.

Court begins at 9:00 am on the date as assigned on your ticket, unless otherwise advised in court.

FAQ:

- How do I inquire about a ticket or any court question regarding Ashford Municipal Court?
 - Call 334-899-3366 ext. 109 (Magistrate)
- Where do I go to make payment for a ticket?
 - City Hall- located at 525 N Broadway St or visit online.
- Where do I go for court?
 - Ashford Train Depot – 312 Midland Street, Ashford, Alabama 36312
- Probation Services
 - Call 334-899-3366 x 109

PAYMENT METHODS:

- **NO** Personal Checks Accepted
- Cashier Check
- Money Order
- Pay Citation Online (NCourt)

If you need a copy of a court disposition, you must come to City Hall to request it, or you may email the City Magistrate at court@cityofashford.com.

Ashford Fire Department

102 Fifth Ave.
110 1st Industrial Street
Ashford, Alabama 36312
Chief Jimmy Posey

Phone Contact: **EMERGENCY 911**

Non-Emergency 24-hour contact line 334-899-5112.

Ashford Fire Department, located at 102 Fifth Ave. and 110 1st Industrial Street Ashford, Alabama, currently has an ISO rating of 4/9 for residents living inside the city limits of Ashford, and an ISO rating of 5/9 for residents living outside the city limits, but living inside the Ashford Fire Department's jurisdiction.

Ashford Fire Department has the following equipment in operation responding from the fire station located at 102 Fifth Ave and 110 1st Industrial Street:

- 3 Class A Pumpers
- 1 Brush/Rescue Truck
- 1 Brush Truck
- 1 Service Truck
- 1 Command/First Response Vehicle

In addition to firefighting equipment, Ashford Fire Department also has an array of rescue equipment including 2 sets of extrication equipment, lift bags with support, and rescue accessory equipment.

Ashford Fire Department currently has 23 members who train and work diligently to serve the Ashford Community and support surrounding Fire Departments with mutual aid.

Ashford Recreation Department

Director—Jeff Speed - 334-796-1172
recdirector@cityofashford.com

We are excited the City of Ashford can play a small part in the memories of your children by having a recreation department that offers softball, baseball, and basketball. The City of Ashford works with the Mayor and City Council to ensure that all children involved have a great experience. If you would like more information about what sports are currently available, you may visit the City of Ashford website.

Civic Organizations

Ashford Downtown Redevelopment Authority

- President – Joel Waller
 - Board Member – Teri Garrett
 - Board Member – Erik Varnum
 - Board Member—Gwen Crittenton
 - Board Member—Jeffrey Abrego
 - Board Member—Sharon Velez
 - Board Member –
 - City Council Advisor – Joel Waller
 - Website—www.ashfordDRA.com
 - The ADRA meets monthly.
-
- **Ashford Planning Commission and Zoning Board of Adjustments**
 - Meeting time and place: The second Monday of the month at 6:00 pm. These meetings are held at the Ashford Train Depot located at 312 Midland Street, Ashford, Alabama 36312.
 - Contact Person: Steven Deese

If you have any zoning questions or want information concerning the planning commission, you may contact Steven Deese.

.

Lion's Club

The Ashford Lion's Club was chartered in Ashford, Alabama in 1937, and it is one of the oldest active clubs in Alabama. In all this time, the club has been a very vital and vibrant part of the community. We are best known for our bi-annual Brunswick Stew cooking which has been the club's biggest fundraiser for well over 60 years. The mission of our club as it is for Lions Alabama, Lions USA, and Lions International is to be the "Knights of the Blind in the crusade against darkness". The focus of Lions is to aid those who have been adversely affected by vision impairment or vision loss. However, Lions do much more than that. On this level, we support local charitable causes that aid people from all walks of life in our local area. For example, our club has been a proud sponsor of organizations such as The Exchange Center for Child Abuse Prevention, The Juvenile Diabetes Research Foundation, The Wiregrass Food Bank, and many others. We have also assisted those in need in our local community with the purchase of glasses, vision screenings, and various forms of treatment. We have provided scholarships for well-deserving young people and have sponsored local teenagers to participate in the Alabama Lions High School Leadership Forum.

I could go on and on writing about all of the wonderful things that the Lions Club does, but I would encourage everyone to see for themselves what we do. Please, feel free to attend our meetings and remember to bring your appetite.

The Lions Club meets on the 2nd and 4th Tuesday of the month.

- These meetings are held at 6:30 pm at the Ashford Senior Center (409 N Co Rd 33, Ashford, AL 36312).

Ashford Heritage Foundation

The Depot is regularly used as a meeting site for Ashford Planning Commission and Zoning Board of Adjustments, Ashford Industrial Board, Ashford Municipal Court, and other City committees. It serves as a voting site for the municipal election in Ashford. It may be rented throughout the year for weddings, birthday parties, school functions and family reunions (see rental information). The Foundation opens the Depot, Museum and the restored RR Caboose for the Fall Broadway Bash, Christmas on Broadway, school field trips and other community functions. The Foundation is a federally approved 501(c)(3) category. Anyone interested in joining the Foundation and assisting us with “PRESERVING THE PAST FOR OUR FUTURE ASHFORD GENERATIONS” may contact Fran McArthur, Secretary/Treasurer at P.O. Box 25, Ashford, AL 36312 or 334-899-3679.

More information can be found on our website concerning this foundation.

Public Library

Ashford Branch
305 Sixth Avenue
Ashford, AL36312
334-899-3121

S. Wakefield, Branch Supervisor

dhcls.org

Hours

Sunday — Closed
Monday 10 a.m. to 3 p.m.
Tuesday - Thursday 1 p.m. to 6 p.m.
Friday 10 a.m. to 6 p.m.
Saturday 10 a.m. to 2 p.m.

If you have any questions, please call 334-899-3121

Rental Information

We have one city owned property available for rent:

- Ashford Train Depot - max. capacity is 70 people. Rental fee - \$275 with a \$250 security deposit
- Ashford Senior Center – not renting at this time

Rental contracts are available at City Hall. You must pay the \$250 rental fee in full when you reserve your date. Your contract will list what is included in the rental and rules for the depot. (you may also find this information on our website – cityofashford.com under city information). Upon picking up the key, you will be required to pay the \$250 (check) security deposit. Please contact City Hall 334-899-3366 x 110 for more information.

Schools

ASHFORD SCHOOLS

LOCAL SCHOOL

- **ASHFORD MIDDLE / HIGH SCHOOL**
334-899-5411
607 Church St.
Ashford, AL 36312
Grades 7 - 12
- **ASHFORD ELEMENTARY SCHOOL**
334-899-3458
100 Barfield St.
Grades PK - 6



LOCAL COLLEGES AND UNIVERSITIES

- **WALLACE COMMUNITY COLLEGE**
1141 Wallace Drive
Dothan, AL 36303
Degrees: Associate
- **TROY UNIVERSITY**
500 University Drive
Dothan, AL 36303
Degrees: Bachelor, Masters, and Doctorate
- **ALABAMA COLLEGE OF OSTEOPATHIC MEDICINE**
445 Health Sciences Boulevard
Dothan, AL 36303
Degrees: Medical Doctorate

Local Restaurants

- Big Mike's Seafood and More 334-899-1213
- Broadway Café 334-899-8711
- David's Pizza 334-899-0303
- Oriental Express 334-899-6800
- Subway 334-899-8022
- Depot Dogs & Ice Cream 334-899-4045
- True Value Deli 334-899-9100
- Jack's 334-677-0737
- Rise & Grind Nutrition 334-350-2440
- Rodeo 334-899-8925
- Following Seas Brewpub 334-435-0017
- _____
- _____
- _____
- _____
- _____